NEXTEL™

CUSTOMER ACCOUNT NO.

NEW CUSTOMER CHECKLIST

Welcome New Nextel Customer!

This checklist ensures that your Nextel representative has fully explained important information about Nextel handsets and service and is being provided as an additional level of customer service and consumer protection. **If you have any questions on any particular item, now is a great time to ask your Nextel representative for additional information or clarification.**

THIS SECTION TO BE COMPLETED BY A NEXTEL REPRESENTATIVE ONLY

CUSTOMER / COMPANY NAME

CONTACT NAME

DATE OF ORDER (/ /)

EOE NUMBER

NEXTEL REP. LAST NAME

AGENT CODE

REQUESTED TRAINING DATE (/ /)

REQUESTED TIME (:)

AM / PM

REQUESTED TRAINING LOCATION

THIS SECTION TO BE COMPLETED BY THE NEXTEL CUSTOMER ONLY

Please read the following and signify your understanding and acceptance by ***placing your initials in the box*** next to each statement.

I understand I can reach the Nextel Customer Care center by calling 888-566-6111 or 611 from my Nextel phone. . |_____|

I understand that the Motorola equipment warranty is good for one year after activation and does not cover equipment abuse, neglect or water damage. I have been advised of the Nextel policies concerning equipment repair. . . . . |_____|

I understand that the normal delivery time for Nextel equipment is 5 to 7 business days after my order is activated. Equipment delivery times may be longer for certain accessories and non-standard or complex activations |_____|

I have been advised that my Nextel handsets and Nextel accessories will be shipped. If my handsets are being shipped COD, I will need to provide a money order or check upon delivery. Equipment is not available on a will-call basis . . . . . |_____|

I understand that any payments may only be made by calling 888-566-6111, using www.nextel.com, or mailing to Nextel, PO Box 4192, Carol Stream, IL 60197-4192. Payments cannot be made to a Nextel Authorized Independent Sales Professional or to a Nextel field sales representative. . . . . |_____|

My rate plan has been fully explained to me and I understand the terms of any special rate plan promotions and their expiration dates:

Rate Plan: _____

Minutes: Cell _____ DC _____ Bonus _____

Promotion: _____ |_____|

I understand that each time I change rate plans, I will pay a $9.99 per unit transfer fee up to 10 units. . . . . |_____|

I understand and agree that during the first billing cycle, my account will not include the total number of cellular and direct connect minutes that are regularly included with my monthly calling plan, and any cellular or direct connect minutes used beyond those minutes included in the first monthly billing statement will incur overages at a rate of up to $.50 per minute. . . . . |_____|

I understand that the Customer account number indicated above (Corporate and Government accounts and Non-Java™/GPS-enabled handsets are not eligible) will receive Telenav service on each unit on the account for a period of 60 days without charge. The Telenav service will include 10 routes per month. An overage rate of $0.01/kb may apply if 1/2 MB of data is exceeded. After the initial 60 day period, monthly service fees of $9.99 per unit per month will apply to the Customer account number indicated above. If I wish to discontinue TeleNav, I must call Nextel Customer Care at 1-888-566-6111 on or before the expiration of the 60 day trial period... . . |_____|

I understand that Group Call (applicable on private fleets only) is billed per phone (able to receive the call transmission) per minute to initiate and receive responses . |_____|

I understand and acknowledge the current coverage area and level of service provided by Nextel. . . . . |_____|

I understand for any applicable rebate information and for full terms and conditions of any applicable rebates, I need to visit *www.nextelconnections.com* . . . . . |_____|

I am exempt from one or more of the federal, state and local taxes (If correct please identify which tax exemptions exist and provide tax exemption certificate) YES / NO . . . . . |_____|

I live in an unincorporated area YES / NO . . . . . |_____|

I agree that the following additional Equipment discounts, rebates and accessories are being provided by the Nextel Authorized Independent Sales Professional directly to me and are not to be considered part of my business relationship with Nextel Partners. Please list all additional Equipment discounts, rebates and accessories being provided directly to the customer by the Nextel Authorized Independent Sales Professional:

|_____|

I have been provided with a copy of my Nextel Subscriber Agreement, terms and conditions, and this New Customer Checklist. My Nextel representative has fully explained the terms of my Service Term (if applicable), including any early termination fees. . . . . |_____|

#609 (08/31/05)

Thank you very much for choosing Nextel!

NEXTEL CUSTOMER SIGNATURE DATE

NEXTEL REPRESENTATIVE DATE